



Risk, Preference & Choice

Rhonda J. V. Montgomery PHD
University of Wisconsin - Milwaukee



Rhonda JV Montgomery ASA 2010

1

Dilemmas for Supporting Caregivers

- Caregivers don't know they are caregivers
- Caregivers seek help too late
- Caregivers will not use services when we believe they could benefit from them
- We frequently cannot demonstrate that support services make a difference



Rhonda JV Montgomery ASA 2010

2

Diversity among Caregivers



3

Diversity

- Familial relationship (spouse, child)
- Ethnicity cultural values & beliefs
- Condition or functional level of the care receiver



Rhonda JV Montgomery ASA 2010

4

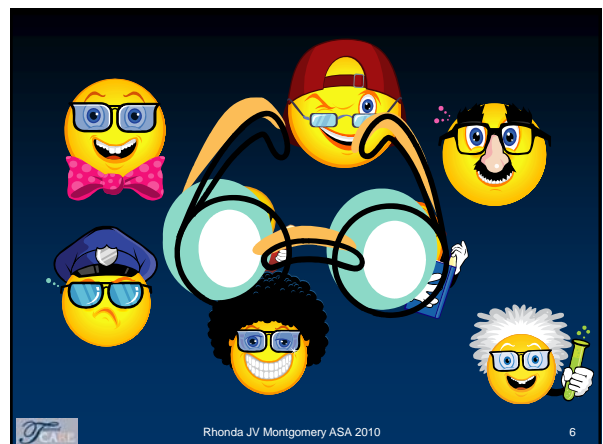
Diversity

- Resources
 - Social support
 - Formal supports
 - Physical and mental health
 - Financial
- Other obligations
 - Employment
 - Family obligations



Rhonda JV Montgomery ASA 2010

5



Rhonda JV Montgomery ASA 2010

6

Diversity in Experience

- Comfort level with role
- Relationship between CG & CR
- Overload or interference with life
- Anxiety or stress
- Depression
- Positive feelings



Rhonda JV Montgomery ASA 2010

7

Past Research Findings

- Support programs most effective for reducing burden when appropriately “timed and dose”
- Multiple-component, comprehensive support services have had most impact.



Rhonda JV Montgomery ASA 2010

8

Knowledge Gaps & Implications

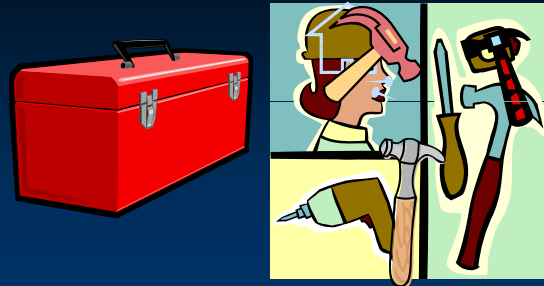
- Lack of information for targeting services
- Current practice uses “shot gun” approach
 - Services go unused or are used too late
 - Efficient use of resources requires effective allocation of support services



Rhonda JV Montgomery ASA 2010

9

Tool kit limited



Rhonda JV Montgomery ASA 2010

10

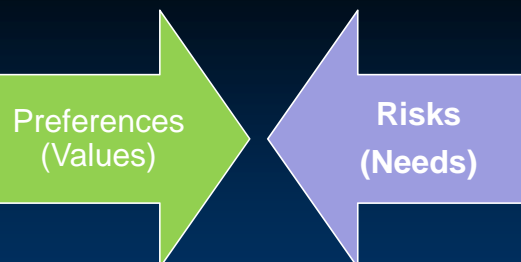
Shot-Gun Approach: Case Example of Respite Use

- Research findings of caregivers offered free or low-cost respite
 - 1/3 never used it
 - 1/3 used it for less than 2 months
 - 1/3 used it from 9 months to 2 years



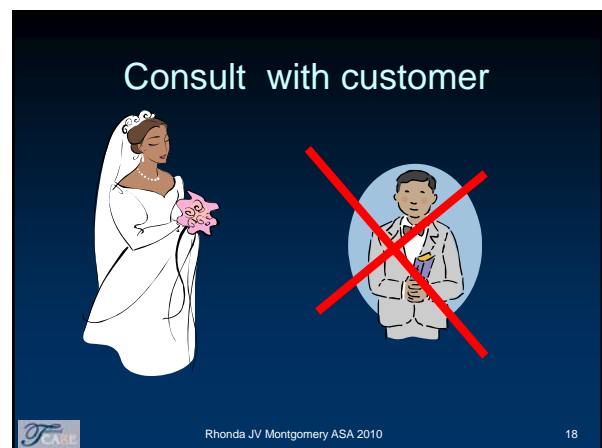
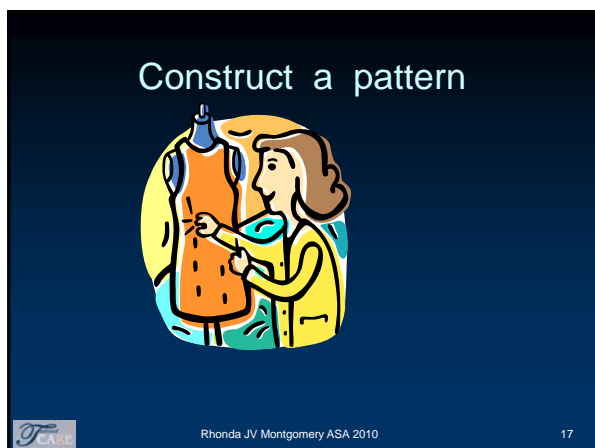
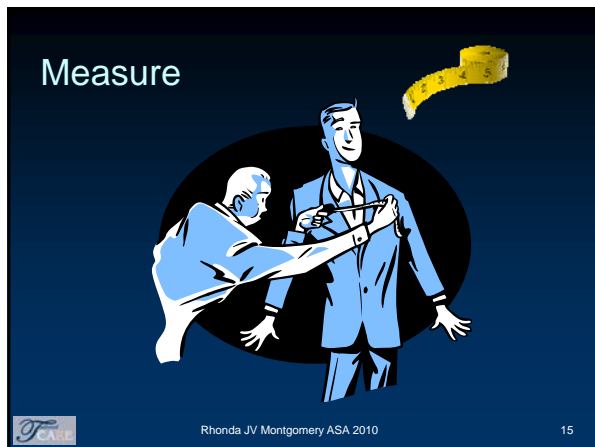
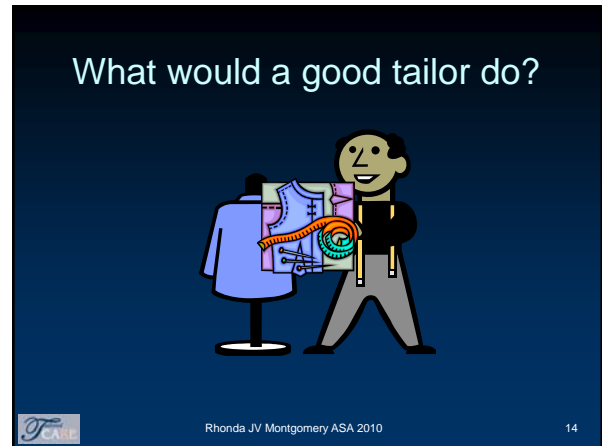
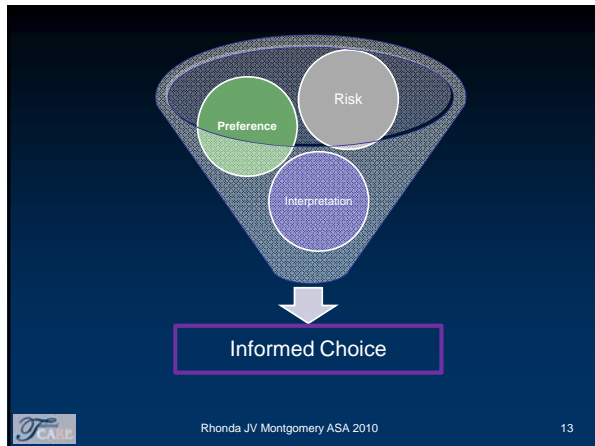
Rhonda JV Montgomery ASA 2010

11



Rhonda JV Montgomery ASA 2010

12



Sew the Dress



Rhonda JV Montgomery ASA 2010

19

Adjust the Fit



Rhonda JV Montgomery ASA 2010

20

What would a good tailor do?

- Measure (Assess)
 - size
 - Preferences
- Draw a Design
- Consult with Customer
- Sew (Create a care plan)
- Adjust/fit (Follow-up)



Rhonda JV Montgomery ASA 2010

21

How Will We Be Effective?

Target Services Effectively

- Identify caregivers' needs
- Understand goals for intervention
- Match services with goals
- Appropriate quantity
- At the correct time
- Increase compliance

Analogy to Medicine

- Right diagnosis (Identify the needs)
- Appropriate goal (Cure or symptom?)
- The right medicine (Correct service)
- The right dosage (Sufficient quantity)
- At the right time (Prevention not cure)
- Increase Compliance (Take the medicine)



Rhonda JV Montgomery ASA 2010

22

Risks of Not Tailoring

- Family Caregivers
 - Depression
 - Stress
 - Poor health
 - Care Recipients
 - Unmet needs
 - Poor quality of care
 - Inappropriate placement
- (Note: The text 'Wants are not needs' and '“Caregiver” is not a diagnosis' is crossed out with a red X over the entire slide content.)*



Rhonda JV Montgomery ASA 2010

23

Foster Informed Choice

- Provide relevant information
 - Gather information
 - Interpret information
- Provide relevant options
 - Preferences (it's lens)
 - Available
 - Eligible



Rhonda JV Montgomery ASA 2010

24

Vision for TCARE®

- Facilitate collaboration between care managers and family caregivers to:
 - Determine needs & preferences through an assessment process
 - Strategically match community services to meet the identified needs
 - Make *informed* choices about support services



Rhonda JV Montgomery ASA 2010

25

1. What is TCARE®?



Rhonda JV Montgomery ASA 2010

26

TCARE®?

- Systematic approach to serving family caregivers
- Evidence-based process:
 - Grounded in the Caregiver Identity Theory
 - Reflects current knowledge of research about caregiver interventions
 - Seeks to ensure quality and equality



Rhonda JV Montgomery ASA 2010

27

Tailored Caregiver Assessment and Referral Process

- An assessment tool to assess caregiver's needs
- An assessment process that provides guidance for
 - Understanding caregivers needs
 - Strategically selecting and recommending services
 - Consulting with caregiver's to give them the opportunity for informed choice
 - Creating a care plan that caregivers will embrace and follow
- A process that requires follow-up because caregiving is understood to be a process of change

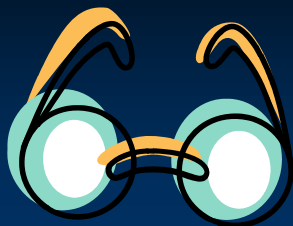


Rhonda JV Montgomery ASA 2010

28

Caregiver Identity Change Theory

Identity
Discrepancy



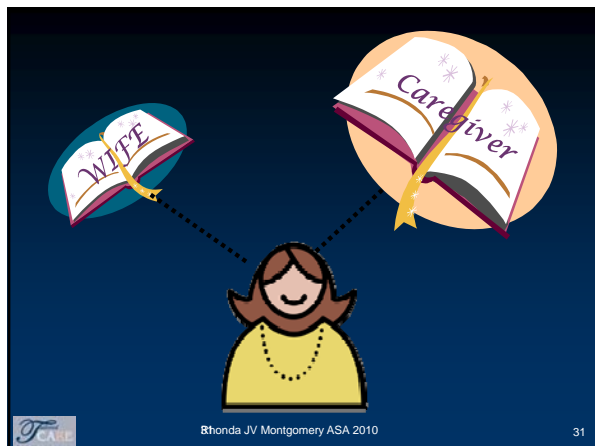
Rhonda JV Montgomery ASA 2010

29

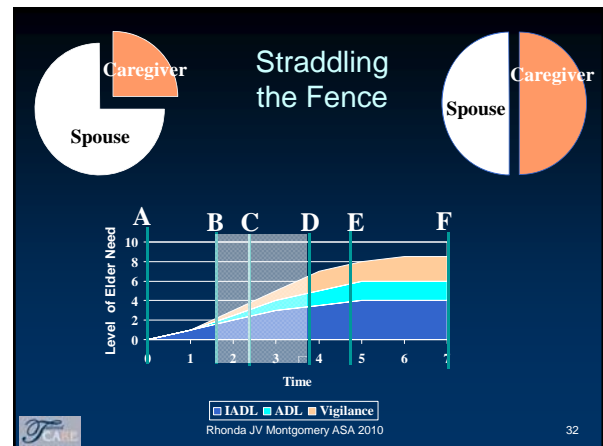


Rhonda JV Montgomery ASA 2010

30



31



32

Caregivers Experience Distress



- When their behavior doesn't match their personal rules
- "It's not what you are doing - It's how you feel about it"



Rhonda JV Montgomery ASA 2010

33

2. How was TCARE[®] developed?



Rhonda JV Montgomery ASA 2010

34

Characteristics of a Useful Assessment Tool

- Captures the full range of differences among family caregivers
- Sensitive to change
- Easy to use
- Understandable and transparent
- Instructive
 - Care manager knows how to use the information to guide practice



Rhonda JV Montgomery ASA 2010

35


Series of Studies and Demonstrations

- Literature reviews & synthesis of findings
- Focus groups to share theory
 - Caregivers
 - Care Managers
- Measurement development
- Iterative development of protocol and tools
- Testing of protocol and tools
- Randomized studies



Rhonda JV Montgomery ASA 2010

36



League of Experienced Family Caregivers (LEFC)

Seeking the Wisdom of Family Caregivers

www.familycaregivers.uwm.edu

Rhonda JV Montgomery ASA 2010 37




Collaboration & Partnerships

- Florida, Georgia, Michigan, Wisconsin, Washington, Minnesota
- Wide range of agencies
 - Area Agencies on Aging
 - Home Health Agencies
 - Chapters of the Alzheimer's Association
 - ADDGS – Demonstration projects
 - Aging and Disability Resource Centers
 - Private Care Managers

Rhonda JV Montgomery ASA 2010 38


3. The TCARE® Process



Rhonda JV Montgomery ASA 2010 39

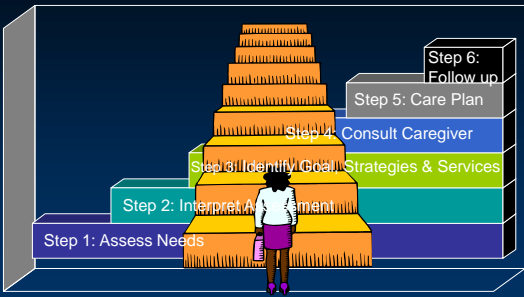
What does TCARE® Screen do?

- Checks temperature
- Determines whether
 - caregiver could benefit from a more in-depth assessment



Rhonda JV Montgomery ASA 2010 40

Six Steps & Six Tools



Step 1: Assess Needs

Step 2: Interpret Assessment

Step 3: Identify Goals

Step 4: Consult Caregiver

Step 5: Care Plan

Step 6: Follow up

Rhonda JV Montgomery ASA 2010 41

Tools for Implementation

1. Caregiver Assessment Form
2. Assessment Summary Sheet
3. Service Selection Maps (decision algorithms)
4. Guide for Selecting Support Services
5. Care Plan Consultation Worksheet
6. Care Plan

Rhonda JV Montgomery ASA 2010 42

TCARE® Helps Identify

- Presence of depression
- Types and levels of stress
- Appropriate goals for supporting caregivers
- Strategies to meet goals
- Array of services consistent with goals and strategies



Rhonda JV Montgomery ASA 2010

43

TCARE® is a Teaching Process

- Assessment is not enough – this is about caregiver consultation
- TCARE® values & supports caregivers' choice (Care Plan Options)
- TCARE® values "good care management skills" –
 - It is an aid not a substitute
- Goal is to facilitate self management by caregivers
 - Assessing strengths and needs (six types of caregivers)
 - Linking with services
- More time spent up front – less time overall
 - Prevention, not Crisis



Rhonda JV Montgomery ASA 2010

44

4. Benefits of using TCARE®



Rhonda JV Montgomery ASA 2010

45

Preliminary Findings TCARE®

- Caregivers
 - Lower levels of identity discrepancy*
 - Lower levels of stress burden*
 - Lower levels of depression*
 - Lower levels of relationship burden
 - Higher levels of uplifts
-
- * Statistically significant at $p < .05$



Rhonda JV Montgomery ASA 2010

46

Benefits of TCARE®

- Standardized Assessment
 - Guarantees equal opportunity for caregivers to obtain help
 - Not dependent on individual care managers' knowledge or skills



Rhonda JV Montgomery ASA 2010

47

Benefits of TCARE® for Families

- Maximize impact of support services by
 - Gaining compliance with care plans
 - Optimizing service use
 - Minimizing stress & depression



Rhonda JV Montgomery ASA 2010

48

Benefits for Care Managers

- Informs intervention and care plans
 - Focus on prevention-not crisis
 - Focus on strategies-not services
 - Basis of assessment of success



Rhonda JV Montgomery ASA 2010

49

Benefits for Organizations

- Potential Savings
 - Less time spent in crisis management
 - Costs associated with inappropriate allocation of services
 - Costs associated with delay of support
 - Unnecessary or premature placement



Rhonda JV Montgomery ASA 2010

50

Thank You

- Helen Bader Foundation
- John A. Hartford Foundation
- States of Florida, Georgia, Michigan, Minnesota, Washington, Wisconsin
- National Alzheimer's Association
- Langloth Foundation



Rhonda JV Montgomery ASA 2010

51

TCARE® Development Team

Rhonda J.V. Montgomery, PHD (UWM)
 Karl Kosloski, PHD (UNO)
 Mary Brintnall-Peterson, PHD (UW-Extension)
 Jeannine M. Rowe, MSW (UWM)
 Dale Adler, MSW (Gerontology Programs Consultant)
 Jessica Jacobs, MSW (UWM)
 Team of UWM graduate students



Rhonda JV Montgomery ASA 2010

52

Rhonda J.V. Montgomery, PHD

P.O. Box 786

University of Wisconsin - Milwaukee

Milwaukee, WI 5320

rm@uwm.edu

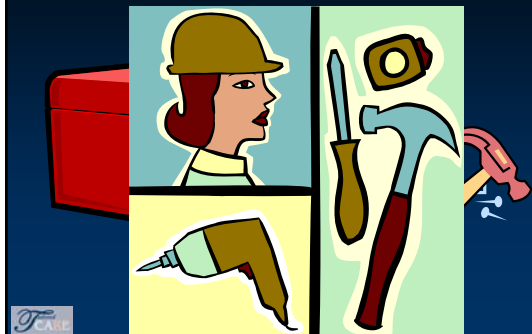
UWM.TCARE.EDU

familycaregivers.uwm.edu

Rhonda JV Montgomery ASA 2010

53

Rethinking Support Services



Rhonda J.V. Montgomery

Identity Discrepancy

- Caregivers experience distress when:
 - Their appraisal tells them that there is incongruence between behavior & personal identity rules



Rhonda JV Montgomery ASA 2010

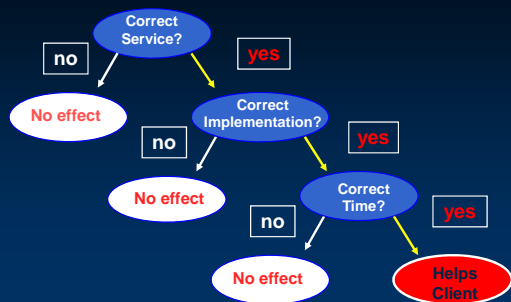
55

Typical Tool Box for Intervention

- Education Programs
 - Information
 - Skills
 - Emotional/ Psycho-educational
- Support Groups
- Counseling
- Respite
- Case Management

56
Rhonda
a JV

Who Is Helped By a Shot-Gun Approach?

Rhonda
a JV

Typical Tool Box for Intervention

- Education Programs
 - Information
 - Skills
 - Emotional/Psycho-educational
- Support Groups
- Counseling
- Respite
- Case Management



Rhonda JV Montgomery ASA 2010

58

Screening Tool

The form includes sections for 'What is the family's situation?', 'What are the family's needs?', 'What are the family's strengths?', 'What are the family's challenges?', 'What are the family's resources?', 'What are the family's supports?', 'What are the family's barriers?', 'What are the family's goals?', 'What are the family's outcomes?', 'What are the family's next steps?', 'What are the family's follow-up actions?', 'What are the family's contact information?', 'What are the family's consent forms?', 'What are the family's privacy policies?', 'What are the family's terms of service?', 'What are the family's disclaimer?', 'What are the family's liability waiver?', 'What are the family's release of information?', 'What are the family's authorization forms?', 'What are the family's consent forms?', 'What are the family's privacy policies?', 'What are the family's terms of service?', 'What are the family's disclaimer?', 'What are the family's liability waiver?', 'What are the family's release of information?', 'What are the family's authorization forms?'.

59

The Assessment Form

Relatively Brief & Relatively Easy

The form is a grid with 4 columns and 10 rows. The columns are labeled: 'Client Name', 'Date', 'Assessment Type', 'Assessment Results'. The rows are numbered 1 through 10.



Rhonda JV Montgomery ASA 2010

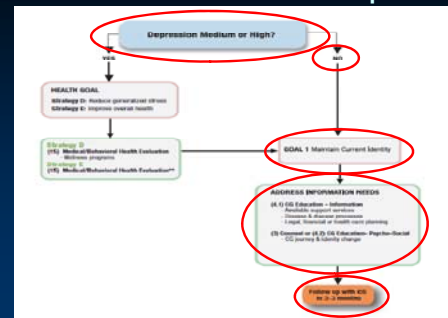
60

Assessment Summary Sheet

TCARE Assessment Summary Sheet																																																																																																																																																																																																																																																																																																																																																																																																																																																														
Consentant Name		Book No/Year		Class/ID Number		SD, MS, TSI, etc.		Date																																																																																																																																																																																																																																																																																																																																																																																																																																																						
Date		April 2, 2000		12		12		12																																																																																																																																																																																																																																																																																																																																																																																																																																																						
<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 15%;">Section</th> <th style="width: 5%;">#</th> <th style="width: 35%;">Student</th> <th style="width: 10%;">Score</th> <th style="width: 10%;">Mean</th> <th style="width: 10%;">SD</th> <th style="width: 10%;">Covariance</th> <th style="width: 10%;">Covariance</th> </tr> </thead> <tbody> <tr> <td colspan="8"> Section 1: Vocabulary </td> </tr> <tr> <td>1.1</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>1.2</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>1.3</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>1.4</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>1.5</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>1.6</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>1.7</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>1.8</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>1.9</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>1.10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td colspan="8"> Section 2: Reading Comprehension </td> </tr> <tr> <td>2.1</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>2.2</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>2.3</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>2.4</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>2.5</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>2.6</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>2.7</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>2.8</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>2.9</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>2.10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td colspan="8"> Section 3: Writing </td> </tr> <tr> <td>3.1</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>3.2</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>3.3</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>3.4</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>3.5</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>3.6</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>3.7</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>3.8</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>3.9</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>3.10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td colspan="8"> Section 4: Math </td> </tr> <tr> <td>4.1</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>4.2</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>4.3</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>4.4</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>4.5</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>4.6</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>4.7</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>4.8</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>4.9</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>4.10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td colspan="8"> Section 5: Science </td> </tr> <tr> <td>5.1</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>5.2</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>5.3</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>5.4</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>5.5</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>5.6</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>5.7</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>5.8</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td> </tr> <tr> <td>5.9</td> <td>10</td> <td>10</td> <td>10</td> <td>10</td></tr></tbody></table>										Section	#	Student	Score	Mean	SD	Covariance	Covariance	Section 1: Vocabulary								1.1	10	10	10	10	10	10	10	1.2	10	10	10	10	10	10	10	1.3	10	10	10	10	10	10	10	1.4	10	10	10	10	10	10	10	1.5	10	10	10	10	10	10	10	1.6	10	10	10	10	10	10	10	1.7	10	10	10	10	10	10	10	1.8	10	10	10	10	10	10	10	1.9	10	10	10	10	10	10	10	1.10	10	10	10	10	10	10	10	Section 2: Reading Comprehension								2.1	10	10	10	10	10	10	10	2.2	10	10	10	10	10	10	10	2.3	10	10	10	10	10	10	10	2.4	10	10	10	10	10	10	10	2.5	10	10	10	10	10	10	10	2.6	10	10	10	10	10	10	10	2.7	10	10	10	10	10	10	10	2.8	10	10	10	10	10	10	10	2.9	10	10	10	10	10	10	10	2.10	10	10	10	10	10	10	10	Section 3: Writing								3.1	10	10	10	10	10	10	10	3.2	10	10	10	10	10	10	10	3.3	10	10	10	10	10	10	10	3.4	10	10	10	10	10	10	10	3.5	10	10	10	10	10	10	10	3.6	10	10	10	10	10	10	10	3.7	10	10	10	10	10	10	10	3.8	10	10	10	10	10	10	10	3.9	10	10	10	10	10	10	10	3.10	10	10	10	10	10	10	10	Section 4: Math								4.1	10	10	10	10	10	10	10	4.2	10	10	10	10	10	10	10	4.3	10	10	10	10	10	10	10	4.4	10	10	10	10	10	10	10	4.5	10	10	10	10	10	10	10	4.6	10	10	10	10	10	10	10	4.7	10	10	10	10	10	10	10	4.8	10	10	10	10	10	10	10	4.9	10	10	10	10	10	10	10	4.10	10	10	10	10	10	10	10	Section 5: Science								5.1	10	10	10	10	10	10	10	5.2	10	10	10	10	10	10	10	5.3	10	10	10	10	10	10	10	5.4	10	10	10	10	10	10	10	5.5	10	10	10	10	10	10	10	5.6	10	10	10	10	10	10	10	5.7	10	10	10	10	10	10	10	5.8	10	10	10	10	10	10	10	5.9	10	10	10	10
Section	#	Student	Score	Mean	SD	Covariance	Covariance																																																																																																																																																																																																																																																																																																																																																																																																																																																							
Section 1: Vocabulary																																																																																																																																																																																																																																																																																																																																																																																																																																																														
1.1	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
1.2	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
1.3	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
1.4	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
1.5	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
1.6	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
1.7	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
1.8	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
1.9	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
1.10	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
Section 2: Reading Comprehension																																																																																																																																																																																																																																																																																																																																																																																																																																																														
2.1	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
2.2	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
2.3	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
2.4	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
2.5	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
2.6	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
2.7	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
2.8	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
2.9	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
2.10	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
Section 3: Writing																																																																																																																																																																																																																																																																																																																																																																																																																																																														
3.1	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
3.2	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
3.3	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
3.4	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
3.5	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
3.6	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
3.7	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
3.8	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
3.9	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
3.10	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
Section 4: Math																																																																																																																																																																																																																																																																																																																																																																																																																																																														
4.1	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
4.2	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
4.3	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
4.4	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
4.5	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
4.6	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
4.7	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
4.8	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
4.9	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
4.10	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
Section 5: Science																																																																																																																																																																																																																																																																																																																																																																																																																																																														
5.1	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
5.2	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
5.3	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
5.4	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
5.5	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
5.6	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
5.7	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
5.8	10	10	10	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																							
5.9	10	10	10	10																																																																																																																																																																																																																																																																																																																																																																																																																																																										

61

Service Selection Map A



Rhonda JV Montgomery ASA 2010

62

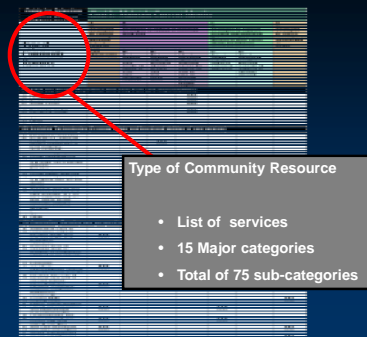
[illegible]

Page 2 of 2

Rhonda JV Montgomery ASA 2010

63

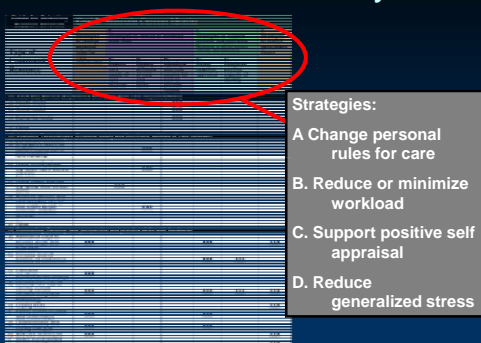
Goal I: Maintain Identity



Rhonda JV Montgomery ASA 2010

64

Goal I: Maintain Identity



Rhonda JV Montgomery ASA 2010

65

Nuts and bolts of Assessment Process

- 4 hours of care management time
 - 1 hour for assessment
 - 1 ½ hours to identify service options and tailor a “Care Options Plan”
 - 1 hour to consult with caregiver
 - ½ hour to record care plan
- Follow-up expected (3 months)
- Computerized version (TCARE®e) reduces by 1 ½ to 2 hours.

Rhonda JV Montgomery ASA 2010

66